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University Health System Case Manager Receives National Award

(SAN ANTONIO – June 27, 2008) Elaine Miller, MSN, RN, BC, nurse case manager for cardiology/pulmonary critical care services at University Hospital, received a distinguished national case management award at the Case Management Society of America's (CMSA's) 18th Annual Conference held in Orlando, Florida earlier this month.

Miller received the prestigious Award of Service Excellence, one of just two major awards presented at this large annual educational event and expo. Miller serves as a clinical preceptor and skills-lab instructor, developed and facilitated nursing, nutrition, ethics, and home health courses. She has also written several nationally published articles on subjects ranging from obesity and home health, to diabetes nutritional support and wound healing.

"Each year, the Award of Service Excellence winner typifies the very best that case management has to offer," said CMSA President, Jeff Frater, RN, BSN, CCM. "Elaine is a wonderful example of a case manager who simultaneously advances the profession while benefiting patients. Elaine's team clearly embraces the high professionalism and work ethic that she brings to work each and every day."

About CMSA's National Awards

First awarded in 2002, the Award of Service Excellence is bestowed upon a practicing case manager who exemplifies the essence of case management — *innovation, creativity, collaboration, and resourcefulness.*

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About the Case Management Society of America (CMSA)

Established in 1990, the Case Management Society of America is an international non-profit 501(c)(6) multi-disciplinary professional association dedicated to the support and advancement of the case management profession through educational forums, networking opportunities, legislative advocacy, and establishing standards to advance the profession. According to the *Standards of Practice for Case Management — Revised 2002*®, the term "case management" is defined as: "... A collaborative process of assessment, planning, facilitation, and advocacy for options and services to meet an individual's health needs through communication and available resources to promote quality cost-effective outcomes." CMSA is based in Little Rock, Ark., and serves more than 20,000 members/subscribers and 70 affiliate and pending chapters. Since its inception, CMSA has been at the forefront of setting professional standards for the industry, which allows for the highest level of efficiency and integrity, as well as developing national and local leaders who are recognized for their practice and professional excellence. For more information on CMSA; National CM Week, October 12-18; or PHOENIX 2009 — CMSA's 19th Annual Conference & Expo, June 16-19, 2009, visit <http://www.cmsa.org/> or call CMSA at (501) 225-2229.